







About CIAL

The Carpet Institute of Australia Limited (CIAL) is the lead industry association for Australia's \$1.6 billion carpet industry. CIAL represents carpet manufacturers accounting for 95% of Australian carpet production, and suppliers of other carpet related goods and services including carpet retailers and providers of technical services.

Our services include:

- Hotline we handle thousands of calls a year from consumers wanting information on buying and caring for carpet. CIAL is also used as an information resource by all branches of Government.
- Training Programs CIAL has produced and published computer based training programs entitled Carpet Manufacturing, Carpet Standards and Test Methods; Environmental Management, and Carpet Product Knowledge Guide.
- Government Relations lobbying and representation of our member interests to all levels of government.
- Statistical Reports CIAL members receive quarterly reports on carpet imports and exports and economic trend data.
- Industry Standards CIAL is also involved in the development of Australian and New Zealand carpet industry standards as a member of Standards Australia's committee on textile floor coverings.
- Carpet Grading and Evironmental Certification CIAL is responsible for the administration of:
 - Australian Carpet Classification Scheme ACCS is one of the most comprehensive 'all fibre' carpet grading schemes in the world. Carpets are classified according to suitability for use in residential and contract installations and in different walking trafficking conditions described as light, medium, heavy and extra heavy.
 - Environmental Certification Scheme The ECS is an environmental labelling scheme for carpets. It provides a guide to the environmental performance of certified carpets throughout the full product lifecycle. The scheme has 4 certification levels with incrementally more demanding performance criteria. ECS Levels 2, 3 and 4 (with 2 options) are recognized by the Green Building Council of Australia.
- The Index of Carpet Names published twice a year, the Index is a voluntary industry scheme for registering over 4,600 carpet quality names. The Index helps to prevent duplication of carpet quality names in the Australasian carpet market and enables suppliers of registered carpets to be identified.
- The Carpet Industry Arbitration Service CIAS is a relatively quick and inexpensive way of resolving consumer disputes, offering members an alternative to either State Tribunals or costly legal action.





- **Carpet Institute Website** a wide range of up-to-date consumer and member information.
- Special functions these include the Institute's Golf Day and special meetings to address issues that are important to our members and the industry as a whole
- Publications titles include:
 - Pocket Guide to Buying Carpet
 - Permanent Pile Reversal Shading
 - Frequently Asked Questions on Testing to AS ISO 9239 addresses fire testing of carpets and outlines the Building Code of Australia's minimum performance requirements. Essential reading if you are specifying carpet for BCA-regulated buildings.
 - Fact sheets on a range of topics including indoor air quality, allergens in the home, acoustics, thermal insulation, Environmental Certification Scheme (ECS), carpet fire safety testing, seam peaking in stretched-in carpet installations and light reflectance.
 - Australian Carpet Classification Scheme (ACCS) Technical Guidelines
 - Code of Practice for Environmental Management
 - **Special Reports** titles include: Latex Waste Recycling, Report on the Carpet Industry Resource Efficiency Study, CSIRO Fire Engineering Assessment of Wool Rich Carpets for Compliance to the Building Code of Australia, Review of the Acoustical Properties of Carpet.

Please don't hesitate to call us on (03) 9804 5559 or 0409 406 920 if you have any queries about what we can do for you, or visit our website at www.carpetinstitute.com.au

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